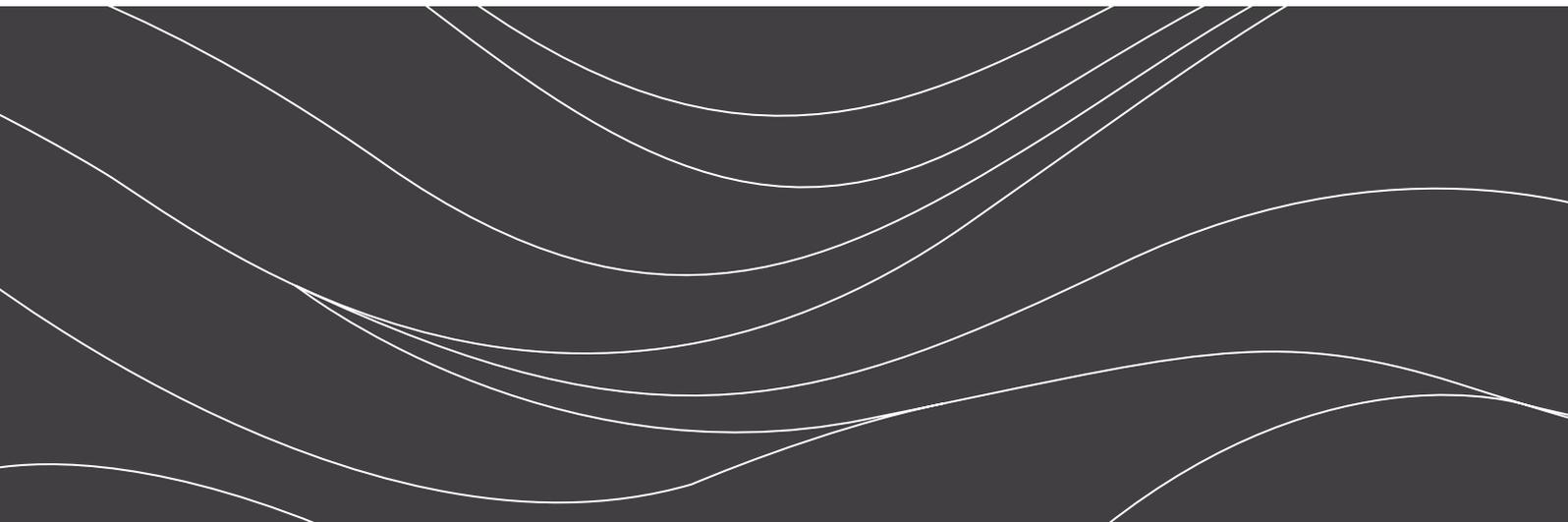


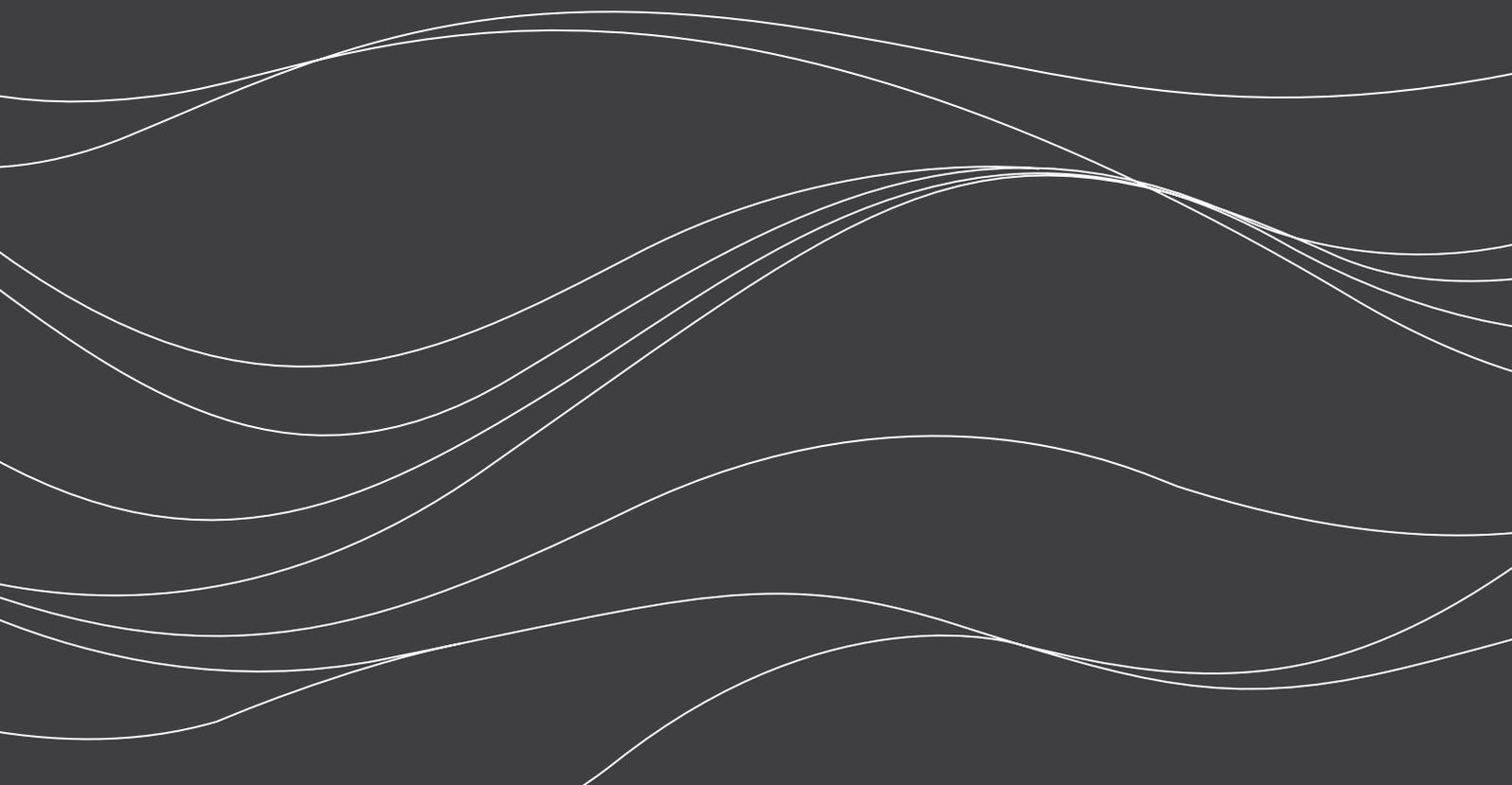
ENYA

Care Accessible Toilet Suite

INSTALLATION MANUAL
PRODUCT CARE & MAINTENANCE
WARRANTY GUIDE



INSTALLATION MANUAL



Enya recommends that a qualified trades person install this toilet to a professional standard.

The product has a comprehensive warranty against any manufacturing faults. See further details of the warranty on page 8. It is important to check the product thoroughly prior to installation for any damage or visible defects.

If defects are found due to manufacturing faults or any transit damage, then goods should not be installed and you should contact 0800 508 009, visit www.harrisonbloy.co.nz or email info@harrisonbloy.co.nz for further information. Installing the product indicates it has been thoroughly checked and condition accepted.

For correct installation, follow the instructions properly. After installation is complete, please ensure the homeowner has a copy of this document for future reference.

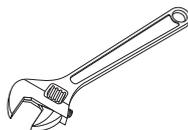
GENERAL INSTALLATION INSTRUCTIONS

- Please carefully check the toilet and cistern prior to installation to ensure it has not been damaged during handling or transport, and check that all parts have been supplied.
- Installation should be carried out by a qualified, licensed tradesperson.
- In the unlikely event of product failure, please refer to the Warranty Information on the back page.
- In new buildings it is recommended to fill the traps with water to ensure toxic gases do not corrode the surface of the taps and toilet seats fittings.
- Fix all the outlet and inlet valves before installation.
- Periodic cleaning and maintenance should be used to avoid formation of damaging lime scale deposits.
- Astringent cleaning agents may damage some materials, such as seat hinges and plastic components.

TOOLS TO USE



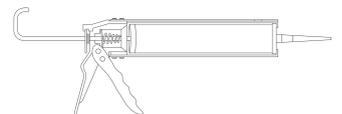
PENCIL



ADJUSTABLE WRENCH



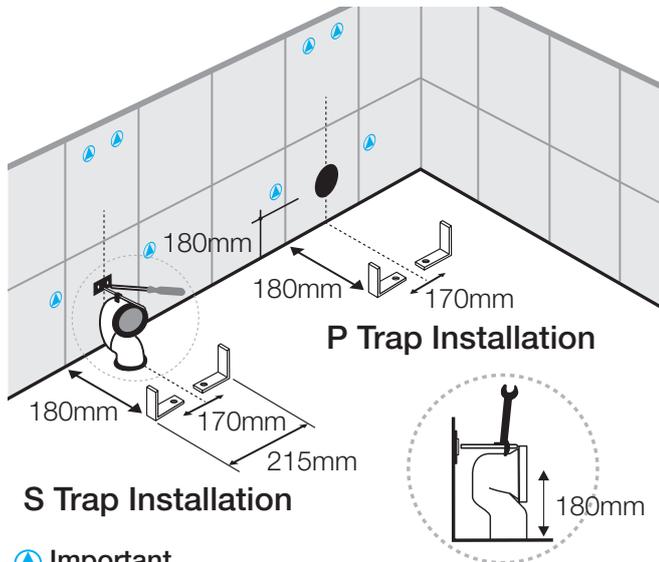
SPIRIT LEVEL



CAULKING GUN

INSTALLATION GUIDE

1. Prepare the water inlet, waste pipe and fixing brackets as per the dimensions illustrated at right and the Specification Drawing.

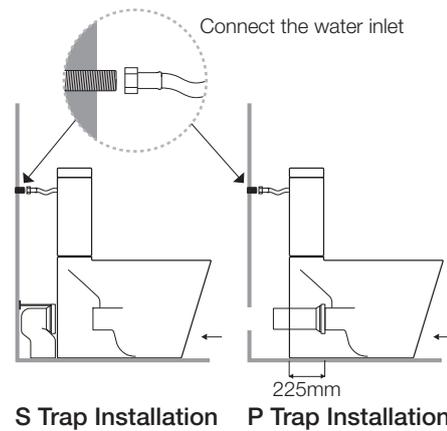


Important

Refer to Specification Drawing for water inlet positions

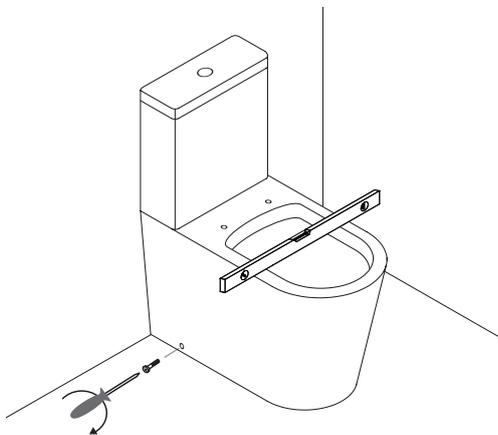
2. Install the flushing mechanism in the cistern. If you are using the rear water inlet option then connect the flexible hose to the connection on the wall.

Place the WC on the floor brackets and push it back against the wall, taking care of the waste pipe connection which must be perfectly aligned to each other. To make the connection easier apply some lubricant (e.g. liquid soap) to both sides.



3. Check that the toilet is level and if necessary put some packers underneath the toilet pan to level it up.

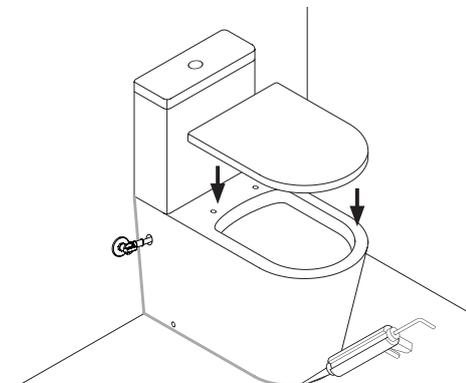
Align the toilet and secure it to the floor using the screws supplied. It is recommended to tighten the screws alternatively to secure an equal fit against the wall.



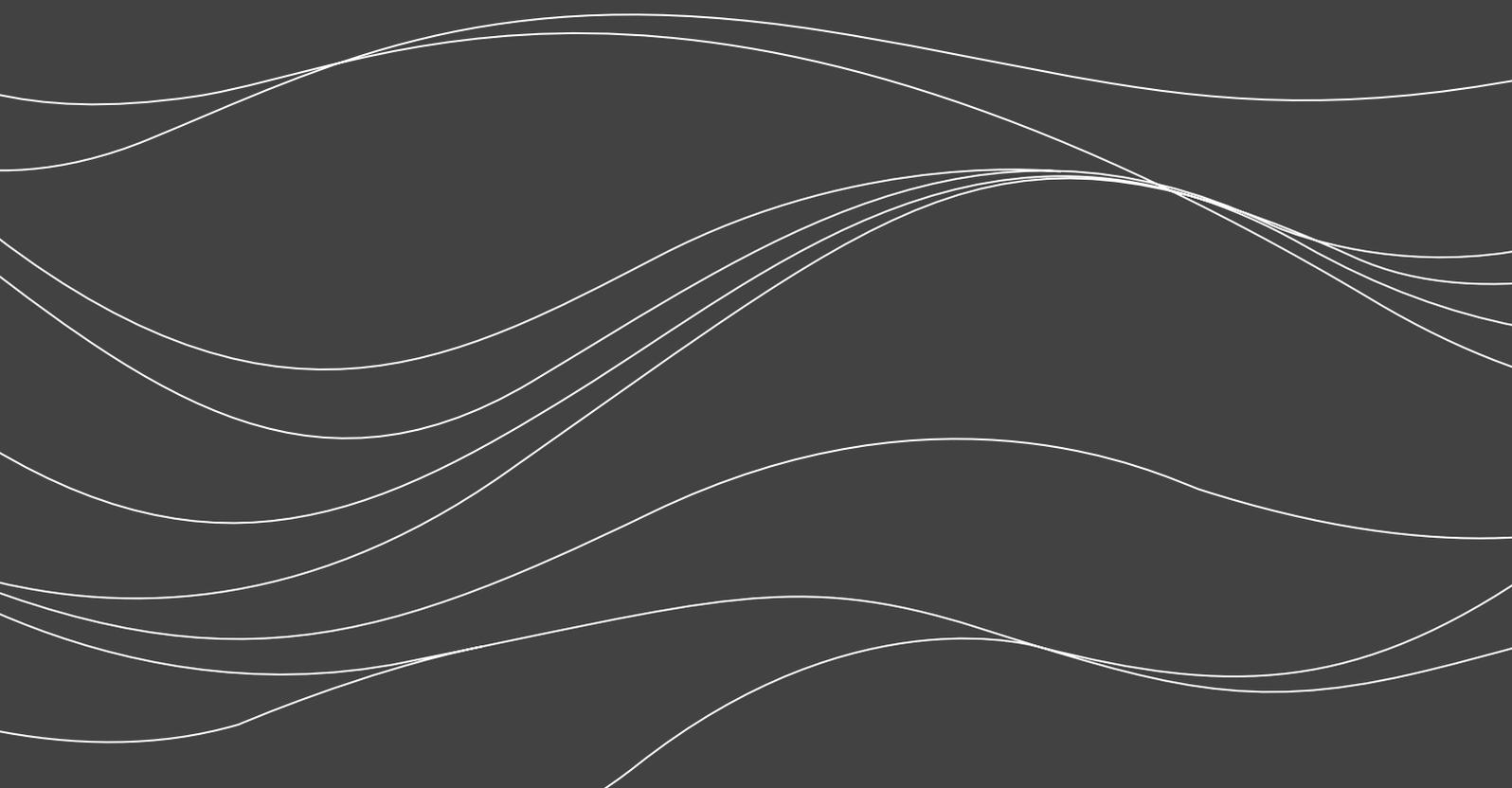
4. If you are using the bottom water inlet option then connect the flexible hose to your stop tap.

Make a final check for any water leaks, then apply a bead of silicone between the pan and adjacent surfaces.

Install the toilet seat as per the supplied toilet seat instructions.



PRODUCT CARE & MAINTENANCE



ENYA PRODUCTS ARE CRAFTED FROM MATERIALS CAREFULLY CHOSEN FOR USE IN BATHROOM ENVIRONMENTS. WHILE OUR BATHS ARE DESIGNED TO BE WATER-RESISTANT, THEY ARE NOT FULLY WATERPROOF.

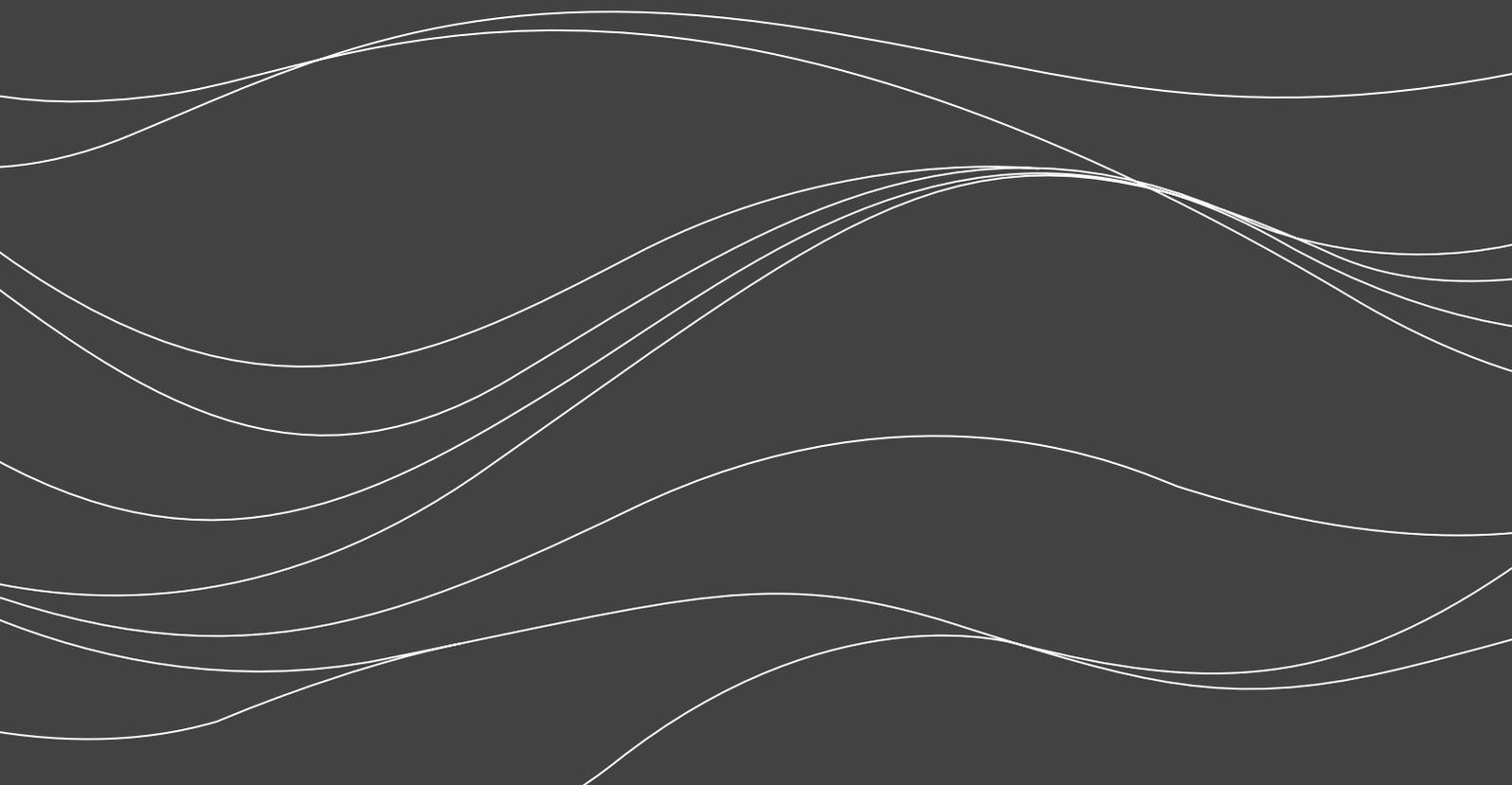
TO ENSURE PRODUCT LONGEVITY, IT IS ESSENTIAL THAT YOUR BATHROOM IS PROPERLY VENTILATED TO PREVENT MOISTURE BUILD-UP. EXCESS HUMIDITY CAN RESULT IN PERMANENT DAMPNES AND MOULD, WHICH MAY LEAD TO THE DETERIORATION OF MATERIALS.

PLEASE TAKE CARE TO AVOID EXPOSING YOUR VANITY TO EXCESSIVE OR CONTINUOUS WATER, AS THIS MAY CAUSE DAMAGE THAT IS NOT COVERED UNDER OUR WARRANTY.

CARE & CONDITIONS OF USE

Clean your toilet with a damp cloth and a non-abrasive liquid cleaner. Stubborn stains and scratches can be removed with a light application of Brasso or a similar cutting compound. Avoid abrasive cleaners, solvents, heat and sharp objects. The use of cleaners incorporating ingredients which have been identified as harmful effects on ceramic glazing will void the warranty.

WARRANTY GUIDE



THE ENYA WARRANTS THE PRODUCT AGAINST ANY MANUFACTURING FAULTS FOR DOMESTIC AND LIGHT COMMERCIAL INSTALLATIONS (FOR EXAMPLE, APARTMENTS AND REST HOMES) AS FOLLOWS:

COMMERCIAL WARRANTY		
PRODUCT CATEGORY	REPLACEMENT PRODUCT & PARTS WARRANTY PERIOD	LABOUR WARRANTY PERIOD
Vitreous China Toilet Pans & Cisterns	2 years	1 year
Toilet Flush Mechanisms	1 year	Replacement product or parts only
Toilet Seals & Washers	1 year	Replacement product or parts only
Toilet Seats	Nil	Nil

RESIDENTIAL WARRANTY		
PRODUCT CATEGORY	REPLACEMENT PRODUCT & PARTS WARRANTY PERIOD	LABOUR WARRANTY PERIOD
Vitreous China Toilet Pans & Cisterns	10 years	2 years
Toilet Flush Mechanisms	2 years	1 year
Toilet Seals & Washers	1 year	Replacement product or parts only
Toilet Seats	2 years	Replacement product or parts only

CONSUMER GUARANTEES ACT 1993 ("CGA")

The warranty referred to in this booklet do not limit or affect your rights and remedies under the CGA. The manufacturers' warranties are in addition to your rights and remedies under the CGA. For further information on your rights and remedies under the CGA please go to consumerprotection.govt.nz.

WARRANTY CONDITIONS

1. Products with defects not caused by faulty manufacturing or materials, including those due to normal wear and tear, incorrect water pressure, hot water exceeding 55°C, lack of in-line filters, or exposure to chemicals, adhesives, abrasive cleaners, or electrical influences.
2. Damage caused by hard water, inadequate system flushing, poor maintenance, abuse, neglect, or modifications affecting performance or reliability.
3. Improper installation, including by unlicensed tradespeople, not following Punch's instructions, or not meeting New Zealand plumbing standards.
4. Products exposed to external environmental elements (unless designed for it), or those that are second-hand or relocated from their original installation site.
5. Claims not notified within 90 days of the issue first appearing.
6. Toilet performance issues caused by connection to 80mm waste pipes.
7. Dimension discrepancies or glazing imperfections within AS1976 tolerances (+/-3mm) for vitreous china products.
8. Damage or defects arising after the product has left Punch's warehouse, or from circumstances outside Punch's control.
9. Faults or representations by anyone not employed or authorised by Punch.
10. Visible faults not identified before installation – only the product will be replaced; removal and re-installation are at the customer's cost.
11. Products disposed of or modified without written consent from Punch.
12. Faulty installation or workmanship not carried out to code – responsibility lies with the installer, not Punch.
13. All warranty repairs must be authorised by Punch and carried out by an approved agent with a valid Service Request number; unauthorised labour costs are not covered.
14. If a service agent is dispatched and the issue is not related to a Punch product or fault, a service or call-out fee will be charged to the requester.
15. Proof of purchase is required to make a warranty claim.

WHAT TO DO SHOULD A PROBLEM ARISE

In the first instance, please contact the merchant from which you purchased the product. You will need your proof of purchase from the merchant to assist you with your warranty claim or claim under the CGA. Your claim will be assessed in a timely manner by your local Harrison Bloy representative.

This booklet was last updated in July 2025.

HARRISON / BLOY

BATHROOMS • KITCHENS • PLUMBING