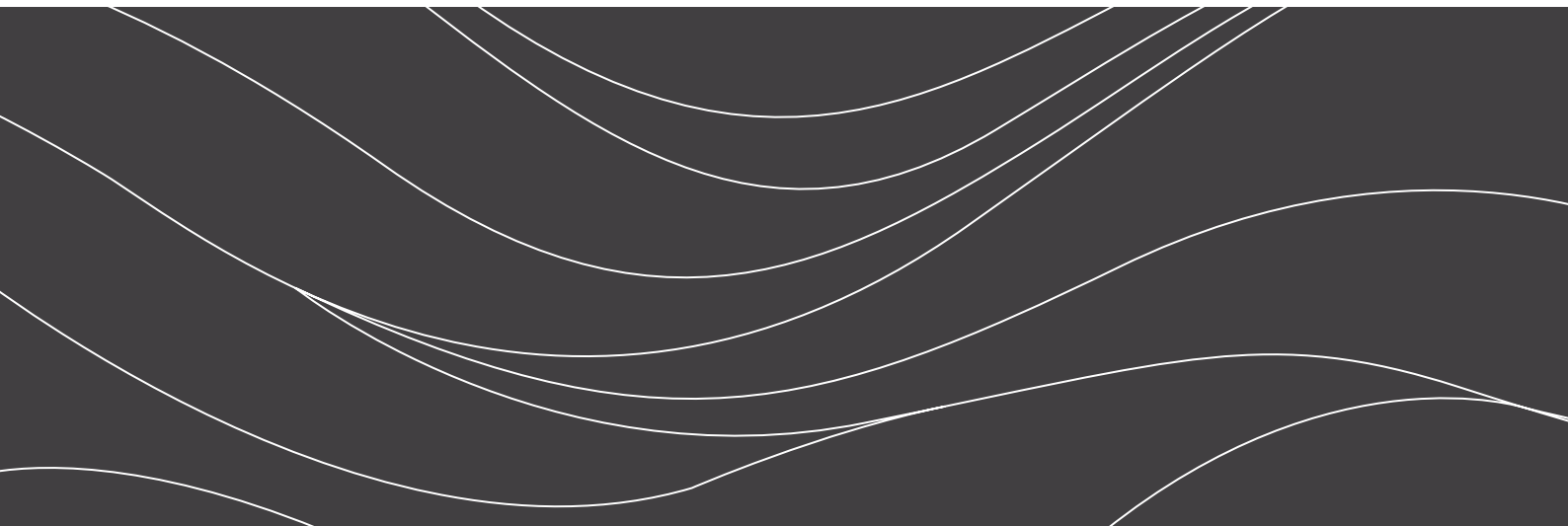


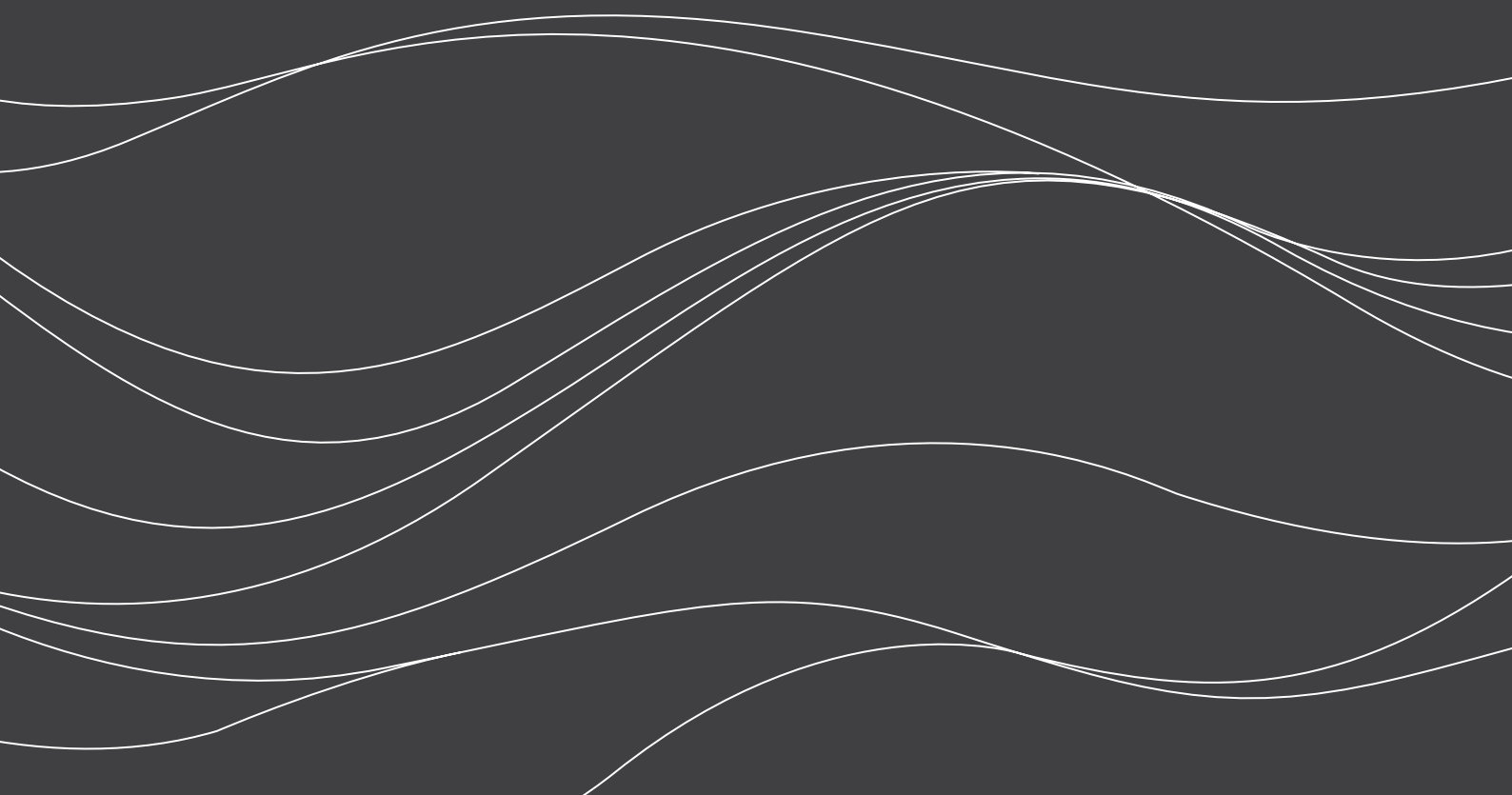
ENYA

Basins

INSTALLATION MANUAL
PRODUCT CARE & MAINTENANCE
WARRANTY GUIDE



INSTALLATION MANUAL



Enya recommends that a qualified tradesperson install this product to a professional standard.

The product has a comprehensive warranty against any manufacturing faults. See further details of the warranty on page 7. It is important to check the product thoroughly prior to installation for any damage or visible defects.

If defects are found due to manufacturing faults or any transit damage, then goods should not be installed and you should contact 0800 508 009, visit www.harrisonbloy.co.nz or email info@harrisonbloy.co.nz for further information. Installing the product indicates it has been thoroughly checked and condition accepted.

For correct installation, follow the instructions properly. After installation is complete, please ensure the homeowner has a copy of this document for future reference.

PRIOR TO INSTALLATION

IMPORTANT

Please inspect your new basin before installation to ensure no damage has occurred during transit. If damage has occurred, or visible defects exist, do not proceed with installation and advise retailer immediately. No claims will be accepted after installation has commenced.

- It is recommended that the basin be installed after all trades has completed.
- All installation works must be done by qualified trade persons.
- Any warranty claims will not cover the cost of installation or removal of the basin and the warranty will be voided if damage occurred during or after installation.

COUNTER TOP INSTALLATION

1. Use basin as cutout template and cut 20mm in from traced line.
2. Fit selected tapware and waste to basin. Ensure waste is sealed using flexible sealant around the rim.
3. Apply waterproof sealant to rim of basin.
4. Locate basin complete with fittings onto bench top and press firmly all around.
5. Remove excess sealant.

WALL INSTALLATION

If fixing to timber framed walls or partitioning the wall should be reinforced with noggin to receive fixing bolts.

1. Drill holes into wall at desired height and fixing centres and install fixing bolts supplied.
2. Fit selected tapware to basin. Fit the waste to basin ensuring it is sealed with flexible sealant on top.
3. Carefully align basin complete with fittings onto protruding bolts.
4. Insert nylon bushes and locking nuts supplied and partially tighten lock nuts to hold basin into position. Make minor adjustments at this stage and ensure basin is level and then fully tighten lock nuts. Do not over tighten.
5. If desired all visible external edges can be joint sealed using flexible sealant ensuring to wipe off any excess.

Marble basins are heavy, natural stone products. Correct installation is critical to ensure safety, stability, and longevity. Improper installation may result in damage to the basin, surrounding surfaces, or personal injury.

We strongly recommend that all installations are carried out by a licensed tradesperson.

You have two safe INSTALLATION options:

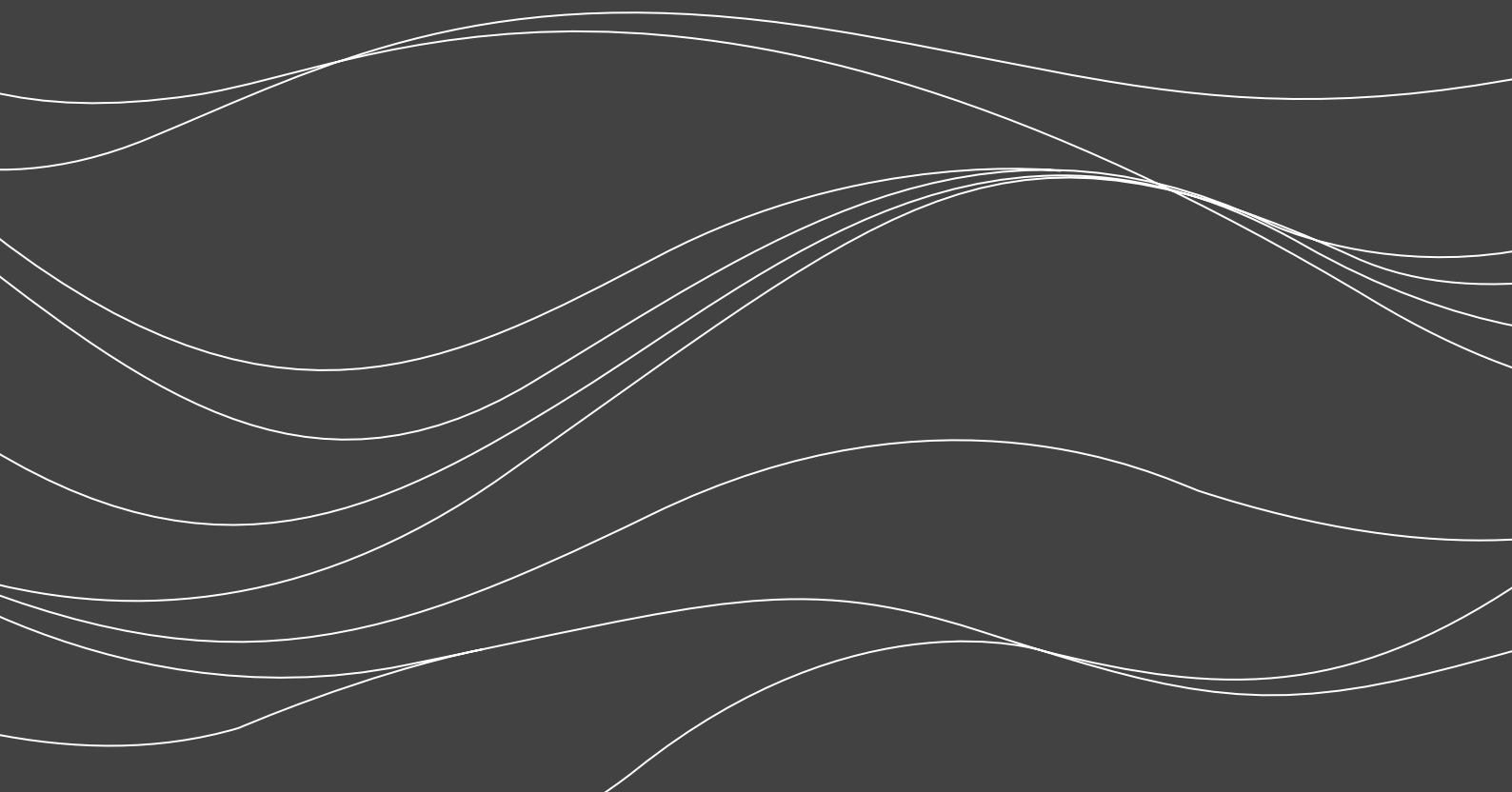
FLOOR-MOUNTED VANITY

- Use a solid, floor-mounted vanity unit specifically designed to support the weight of a marble basin.
- The vanity must have a rigid top surface, ideally stone, timber, or reinforced composite.
- Ensure the vanity is securely fixed to the floor and wall studs.

WALL-MOUNTED BRACKETS

- If using a wall-mounted vanity, the basin must be supported by heavy-duty brackets fixed directly into wall studs.
- Lightweight fixings into plasterboard or non-structural surfaces are not suitable.
- Brackets must be rated to exceed the weight of the basin.
- All fixings should be installed by a licensed builder or plumber.

PRODUCT CARE & MAINTENANCE



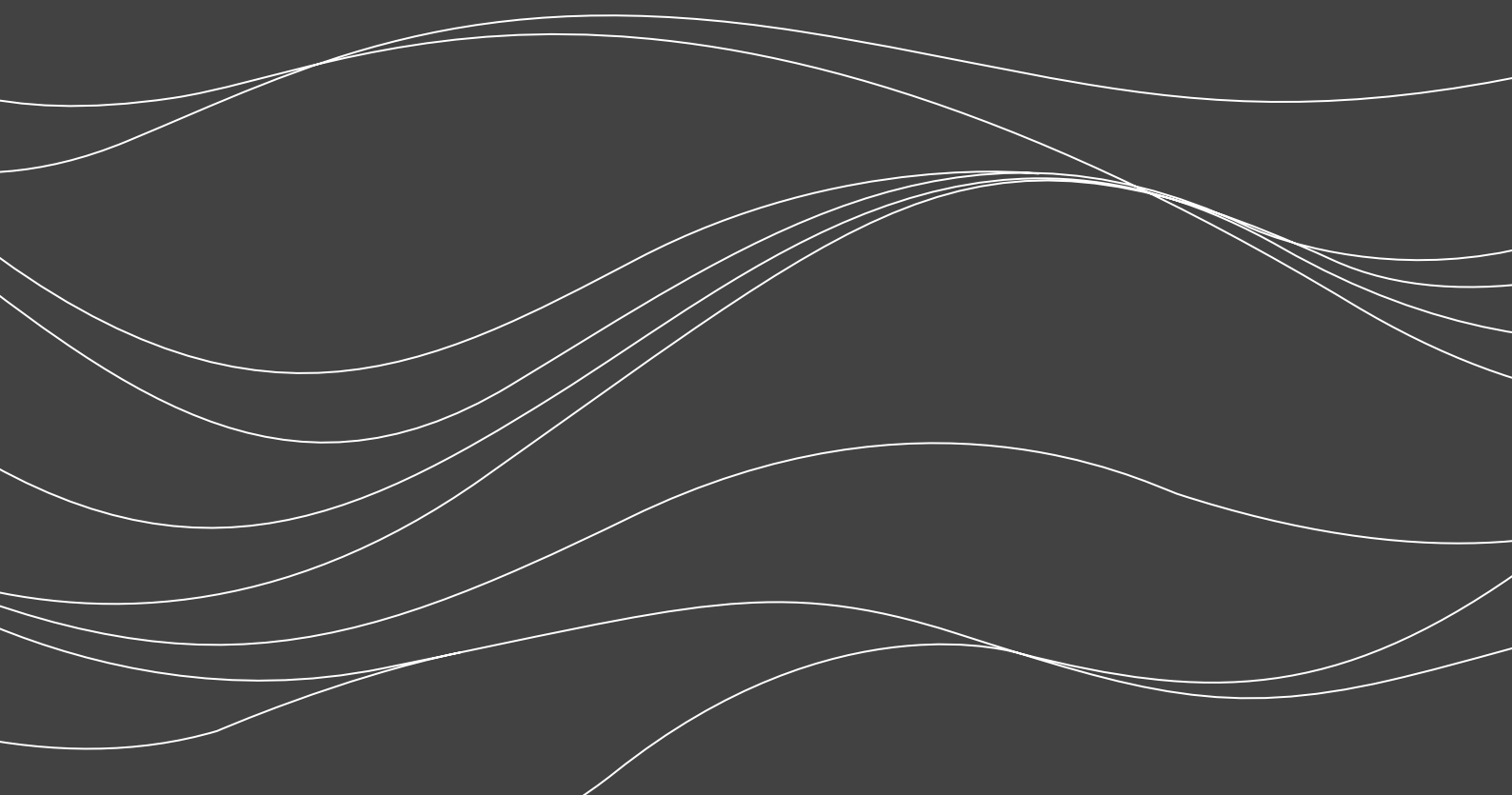
ENYA PRODUCTS ARE CRAFTED FROM MATERIALS CAREFULLY CHOSEN FOR USE IN BATHROOM ENVIRONMENTS.

TO ENSURE PRODUCT LONGEVITY, IT IS ESSENTIAL THAT YOUR BATHROOM IS PROPERLY VENTILATED TO PREVENT MOISTURE BUILD-UP. EXCESS HUMIDITY CAN RESULT IN PERMANENT DAMPNESS AND MOULD, WHICH MAY LEAD TO THE DETERIORATION OF MATERIALS.

CLEANING METHODS

- Basin should not be cleaned with abrasive materials e.g. steel wool / abrasive. Do not use any corrosive or abrasive cleaning agents containing acids or scouring agents.
- Bleaches can also discolour basin and therefore should not be used.
- After cleaning, rinse with clean water and polish with a clean soft cloth.
- Regularly dry around the waste area to prevent mineral build-up.
- Avoid placing heavy objects directly on the rim of the basin.

WARRANTY GUIDE



THE ENYA WARRANTS THE PRODUCT AGAINST ANY MANUFACTURING FAULTS FOR DOMESTIC AND LIGHT COMMERCIAL INSTALLATIONS (FOR EXAMPLE, APARTMENTS AND REST HOMES) AS FOLLOWS:

BASIN RANGES	WARRANTY PERIOD
Ceramic Basins	10 years
Marble Basins	2 Years

COMMERCIAL WARRANTY PERIOD

For products installed in a commercial situation a 1-year warranty applies from date of purchase. Commercial situations are defined as public washrooms, public buildings, school, sport centres, motels and hotels.

CONSUMER GUARANTEES ACT 1993 ("CGA")

The warranty referred to in this booklet do not limit or affect your rights and remedies under the CGA. The manufacturers' warranties are in addition to your rights and remedies under the CGA. For further information on your rights and remedies under the CGA please go to consumerprotection.govt.nz.

WARRANTY CONDITIONS

1. It is important to check the product thoroughly prior to installation for any damage or visible defects. If defects are found due to manufacturing faults, then goods should not be installed. Installing the product indicates it has been thoroughly checked and condition accepted.
2. The warranty period starts on the day of delivery and expires when:
 - Not sufficiently ventilated areas causing swelling or damage
 - Leaks
 - Incorrect installation
 - No or incorrect maintenance
 - If insufficient cooperation is provided to resolve a service call
 - In case of improper adjustments and additions to our products
3. Colour and tint deviations may occur.

WHAT TO DO SHOULD A PROBLEM ARISE

In the first instance, please contact the merchant from which you purchased the product. You will need your proof of purchase from the merchant to assist you with your warranty claim or claim under the CGA. Your claim will be assessed in a timely manner by your local Harrison Bloy representative.

This booklet was last updated in October 2025.

HARRISON/BLOY

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