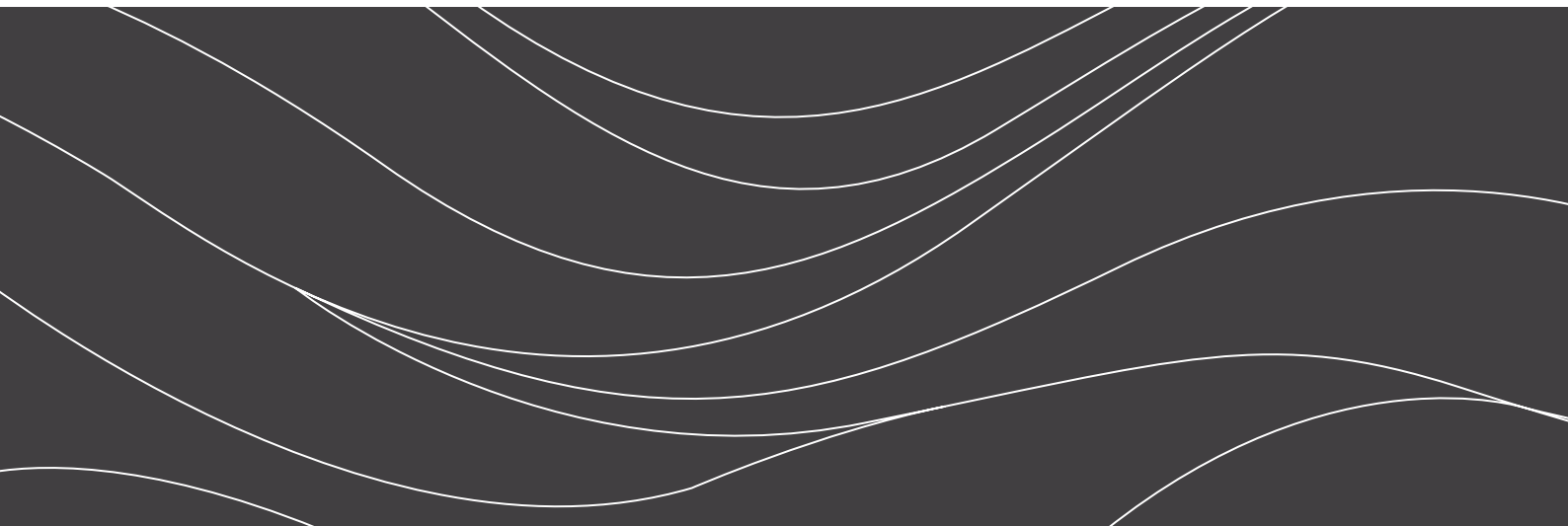


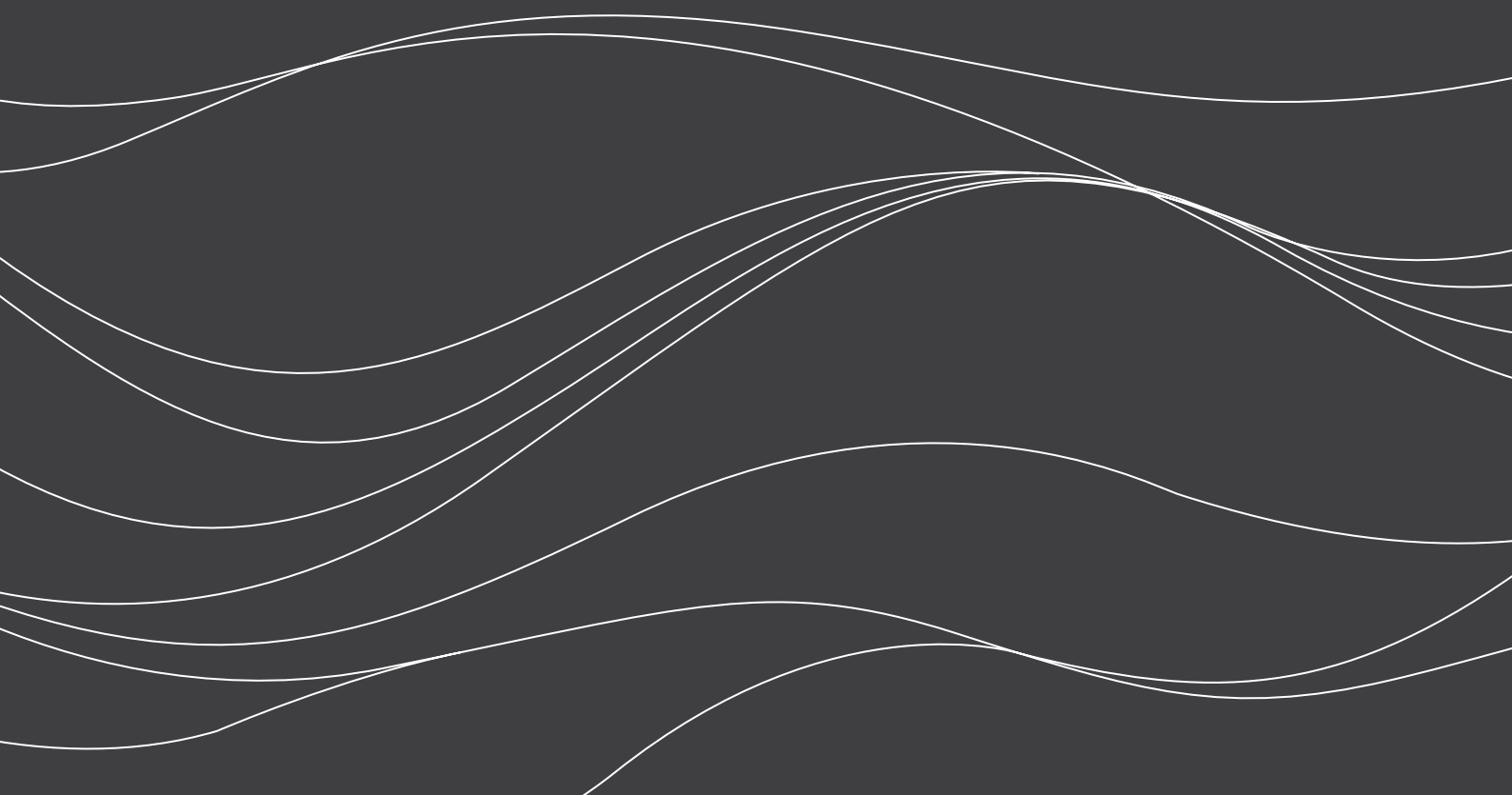
ENYA

Heated Towel Rails Avalon Pole & Lusso Rail

INSTALLATION MANUAL
PRODUCT CARE & MAINTENANCE
WARRANTY GUIDE



HEATED TOWEL RAILS INSTALLATION MANUAL



WARNING: In order to avoid a hazard for very young children, this appliance should be installed so that the lowest heated rail is at least 600 mm above the floor. This appliance is intended for drying textiles washed in water.

IMPORTANT: A means of disconnection in the fixed wiring must be used, which is in accordance with national wiring rules (ie AS/NZS3000). Care must be taken with fibres (other than cotton eg Microfibre) and other materials with non-slip backings as these may have low heat resistance and could be damaged. Ensure that towels are free from oil based or other substances that could cause discolouration of the towel.

OPERATION & MAINTENANCE

Your Enya Avalon Pole & Lusso Rail Towel Warmers use only minimal electrical power – about the same as one or two LED lamps. It will take approximately 20-30 minutes to reach maximum operating temperature. Enya Avalon Pole & Lusso Rail Towel Warmers are designed for continuous operation. NOTE: The temperature of your towel warmer will vary with the ambient temperature of your room. A towel warmer is designed to warm and assist the drying of towels and will normally operate at a temperature that is too hot for the warmer to be grasped for an extended time.

The Enya Avalon Pole & Lusso Rail Towel Warmers must be fixed through the wall cladding directly to studs or other suitable anchor material. The towel warmers must be located in compliance with the AS/NZS 60335 Standard. ENYA 12V towel warmers have an IP47 rating offering you the greatest flexibility to safely locate the towel warmer in bathrooms or shower rooms in Zone 1-3. All other electrical fittings must also be compliant with the zone within which the warmer is being installed.

Ensure that your towel warmer is installed by a registered electrician and that the electrical supply, switch location and product location will comply with regulations. New Zealand electrical wiring requirements stipulate that this appliance must be wired by a registered electrician in accordance with current electrical wiring regulations. **This product must be used in conjunction with a hard wired switch** (for the transformer). For complete temperature control a wall mounted dimmer switch (with "off" position) may be used (in series with the transformer primary connection).

The Enya Avalon Pole & Lusso Rail Towel Warmers are only available with concealed wiring, which requires access to the wall cavity.

Care and Cleaning: The finish of your Towel Warmer is made to the highest standards and is easily maintained. Clean regularly with a damp soft cloth. Do not use ammoniated or abrasive cleaning agents. Failure to regularly clean the product may result in surface deterioration.

BEFORE YOU BEGIN INSTALLATION

Enya 900 Lusso Rail	Mounting Centre (Approx)	Rating at 12 Volts AC	Voltage	IP Rating
Polished Stainless Steel	600mm	20W	12V AC	IP47
Brushed Nickel	600mm	20W	12V AC	IP47
Gunmetal	600mm	20W	12V AC	IP47
Black	600mm	23W	12V AC	IP47

Enya 925 Avalon Pole	Mounting Centre (Approx)	Rating at 12 Volts AC	Voltage	IP Rating
Polished Stainless Steel	725mm	24W	12V AC	IP47
Brushed Nickel	725mm	24W	12V AC	IP47
Gunmetal	725mm	24W	12V AC	IP47
Black	725mm	27W	12V AC	IP47

THIS PACKAGE CONTAINS:

- 1 Pole Towel Warmer **or** Rail Towel Warmer and two legs
- 2 Circular wired leg mount, 1 mounting barrel and screws
- 3 Allen key
- 4 Termination pack of 2 bootlace crimps and two pieces of heatshrink

The Enya Lusso **RAIL** Towel Warmer is intended for installation in a horizontal orientation, though vertical installation is also acceptable. The Enya Avalon **POLE** Towel Warmer is intended for installation in a vertical orientation, though horizontal installation is also acceptable.

This towel warmer must be installed by a registered electrician and in accordance with local and national electrical codes. We recommend that the rail is installed vertically on a flat and uniform wall, and where possible into studs or other suitable anchor material. If fixing to hollow cavity walls, toggle anchors (not those supplied) or similar devices must be used.

Position the towel warmer so that the transformer is easily accessible within 2m of warmer (eg in wall or roof space, clear of insulation). Cable entry to the towel rail can be left or right. If installing rail, change leg orientation to suit (Installed with grub screws facing down).

DO NOT APPLY POWER TO THE UNIT, OR SWITCH THE TOWEL WARMER ON BEFORE INSTALLATION IS COMPLETE.

CAUTION: Prior to installation please ensure the product is to your satisfaction. Once installed Harrison Bloy cannot be responsible for defects in the product finish. This product is not intended for use by young children or infirmed persons without supervision. In order to avoid a hazard for very young children, this towel warmer should be installed at least 600mm from the floor. Young children must be supervised to ensure they do not play with the product. If the supply cord is damaged it must be replaced by the manufacturer, its service agent, or similarly qualified persons in order to avoid a hazard.

Lusso Rail

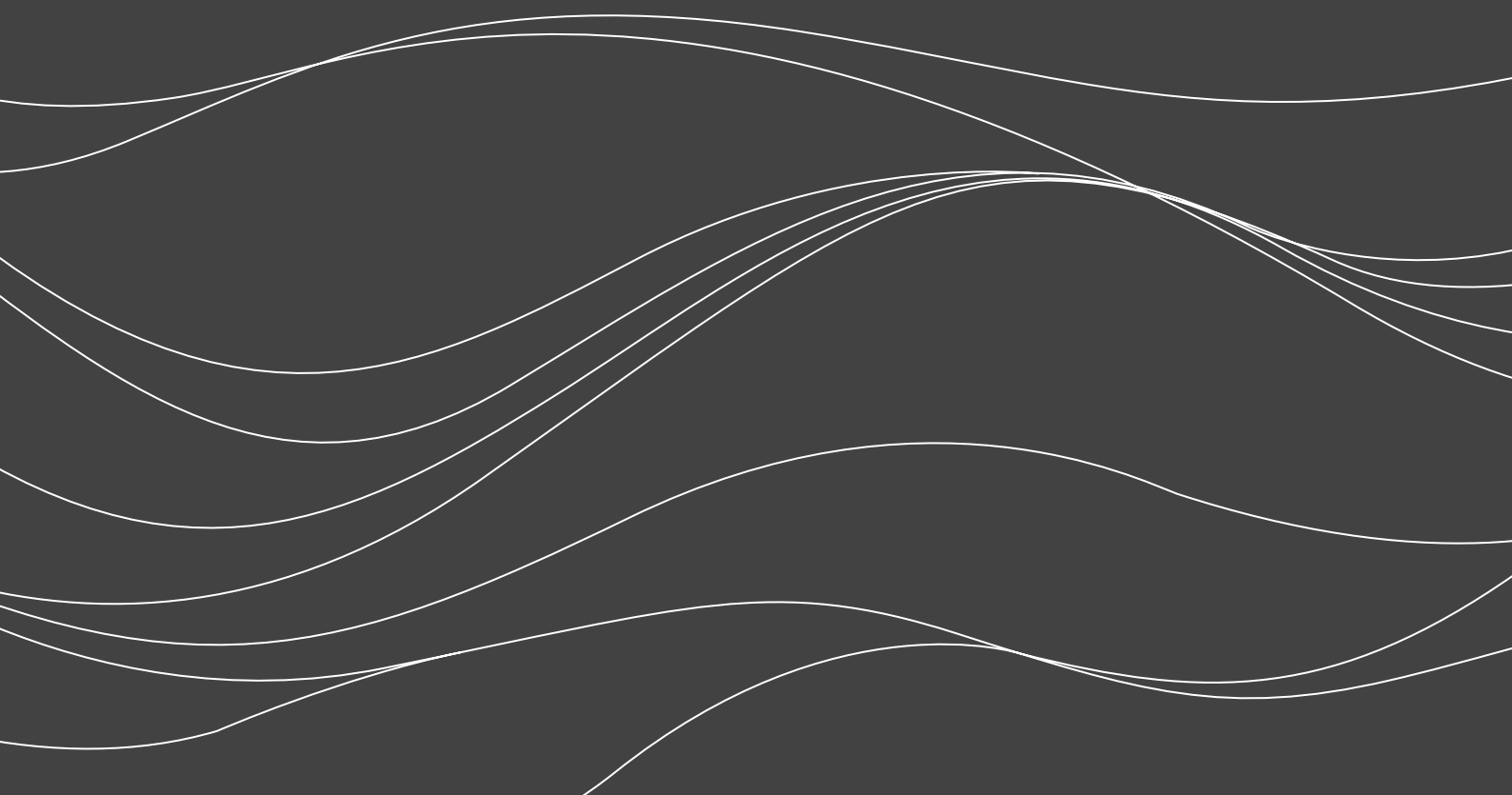
1. Identify the position for the wiring outlet in the wall. Wiring should be installed prior to mounting.
2. To switch from left-wired to right-wired, unscrew the legs and rotate the rail 180°.
3. To switch from left-wired to right-wired, unscrew the legs and rotate the rail 180°.
4. Drill a 2.5mm pilot hole for the unwired side mount, located 600mm horizontally from the centre of the wiring outlet.
5. Terminate the wires using the bootlace crimps and heat shrink supplied with the unit. Push any excess wire back into the wall.
6. Tighten the grub screws on the left and right to securely clamp the rail to the wall mounts.

Avalon Pole

1. Identify the position for the wiring connector and drill a 12.5mm hole in the wall.
2. Tighten the grub screws on the left and right to securely clamp the rail to the wall mounts.
3. Thread the wires through the installed wiring connector.
4. Drill a 2.5mm pilot hole for the top mount, located 725mm vertically above the centre of the wiring connector.
5. Terminate the wires using the bootlace crimps and heat shrink supplied with the unit. Push any excess wire back into the wall.
6. Tighten the grub screws on the top and bottom to securely clamp the pole to the wall mounts.



WARRANTY GUIDE



ENYA WARRANTS THE PRODUCT AGAINST ANY MANUFACTURING FAULTS FOR DOMESTIC AND LIGHT COMMERCIAL INSTALLATIONS (FOR EXAMPLE, APARTMENTS AND REST HOMES) AS FOLLOWS:

PRODUCT CATEGORY	WARRANTY PERIOD
Lusso Rail Towel Warmers	7 years
Avalon Pole Towel Warmers	7 years

CONSUMER GUARANTEES ACT 1993 ("CGA")

The warranty referred to in this booklet do not limit or affect your rights and remedies under the CGA. The manufacturers' warranties are in addition to your rights and remedies under the CGA. For further information on your rights and remedies under the CGA please go to consumerprotection.govt.nz.

WARRANTY CONDITIONS

This product is warranted against defects due to faulty workmanship or materials for 7 years from date of purchase. In the event of a defect in the product, turn it off at the wall, and contact the retailer from which it was purchased and provide details from your sales receipt and the product's serial number from the label on the towel warmer. The retailer will contact Harrison Bloy who will assess the matter and if accepted as a valid warranty claim the product will be repaired or replaced at Harrison Bloy's option – free of charge. Costs of disconnection, reconnection, and freight are the responsibility of the owner, as is any damage arising in transit to and from servicing by Harrison Bloy. This warranty does not cover:

- Any damage to the product caused by misuse, neglect, accident, or in violation of the manufacturer's instructions, or
- Any damage, loss or injury arising as a consequence of the use of the product.

WHAT TO DO SHOULD A PROBLEM ARISE

In the first instance, please contact the merchant from which you purchased the product. You will need your proof of purchase from the merchant to assist you with your warranty claim or claim under the CGA.

Your claim will be assessed in a timely manner by your local Harrison Bloy representative.

This booklet was last updated in July 2025.

HARRISON/BLOY

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