



# **BTW Toilet Suite**

## Installation and Warranty

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*Punch Back To Wall Toilet Suite*

[www.punchnz.nz](http://www.punchnz.nz)

# INSTALLATION INSTRUCTIONS

## BTW CC TOILET SUITE

PUNBTW

### PRIOR TO INSTALLATION

#### IMPORTANT:

Please inspect your new toilet suite before installation to ensure no damage has occurred during transit. If damage has occurred, or visible defects exist, do not proceed with installation and advise retailer immediately. No claims will be accepted after installation has commenced.

It is recommended that toilet seat and cover be installed after all trades are finished.

All measurements for roughing-in should be taken from finished wall/floor.

We recommend a qualified trade person fit your Toilet Suite.

Please note, the distributor will not be liable for the cost of installation or removal of the Toilet and the warranty will be voided if damage occurred during or after installation.

### A - PAN INSTALLATION

- 1 Place the toilet pan into position ensuring that the outlet is suitable to be connected to the pan collar or vario bend.

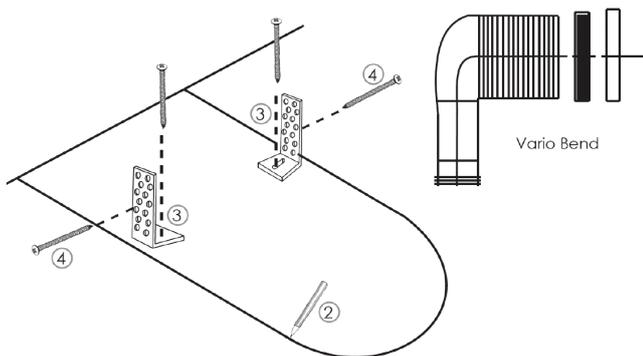
To calculate the vario bend cutting distance, measure from the rear of the pan to the start of the ceramic spigot, add 30mm to this distance and use that dimension to trim the length of the installed vario bend.

- 2 Mark and measure where the pan to floor fastening brackets are required (refer Image A).

If there is a wet seal floor membrane that you need to avoid puncturing with the pan to floor fixing kit, do not drill the floor and go to step 4.

- 3 Remove the toilet pan and drill the holes in the floor to fasten the supplied brackets. Check the pan fits.
- 4 Apply a bead of silicon sealant to the underside rim of pan. Re-position over the pan collar/ trimmed vario bend and fix pan with screws and covers (do not overtighten).

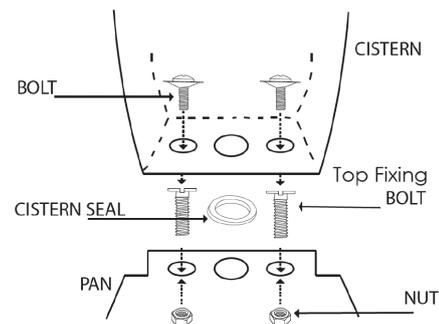
#### IMAGE A



### B - CISTERN INSTALLATION

- 1 Check that top fixing bolt assemblies are installed in the pan.
- 2 Ensure all fittings are fully tightened into cistern.
- 3 Position the cistern seal over the nut on the outlet valve on the underside of the cistern (refer Image B).
- 4 Lift the cistern onto the pan, lining up cistern with the assemblies in the pan.
- 5 Using the bolts provided tighten the cistern to the pan evenly but do not overtighten.
- 6 Connect the cistern to a stop tap using the appropriate plumbing fittings.
- 7 Ensure that the inlet water pressure does not exceed 500 KPA as per AS/NZS3500 3.3.2.

#### IMAGE B



### SEAT INSTALLATION

Install the seat with the manufacturers instructions provided. We suggest that the toilet seat installation is left until all trades are finished.

Disclaimer: Products in this specification manual must by regulation be installed by a plumber. The manufacturer/distributor reserves the right to vary specifications or delete models from their range without prior notification. Dimensions and set-outs listed are correct at time of publication however the manufacturer/distributor takes no responsibility for printing errors.

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## WARRANTY

| Product             | Warranty |
|---------------------|----------|
| Toilet              | 5 Years  |
| Spare Parts & Seats | 1 Year   |

All guarantees are subject to terms and conditions\* and available on request or can be viewed at <https://www.punch.nz/>

WITHOUT EXCEPTION PUNCH PRODUCTS ARE GUARANTEED TO MEET OR EXCEED THE STANDARD REQUIREMENTS FOR THE NEW ZEALAND BUILDING CODE.

\*This excludes commercial installations unless stated.

Our guarantees apply only to products imported and sold by Punch. These guarantees do not cover products sold by Punch under any other agency, company or brand name. As part of our ongoing commitment to continuous improvement, Punch reserves the right to make changes to its products at any time.

As this guarantee may not cover the cost of removal or installation, all products must be checked to see they are in good order and condition and fit for the intended purpose prior to installation.

Punch reserves the right to determine any issue or uncertainty in connection with the warranty.

Punch reserves the right to repair and or replace the defective product and or component at its discretion or nearest equivalent if a product needs to be replaced.

All Warranty covered repair work is to be performed by a Punch representative and or authorised service agent or plumber who has received an authorisation number to attend the job.

Proof of purchase must be provided for all warranty claims. This warranty is personal to the first end user and is not transferable unless stated.

### This warranty does not include faults caused by:

- Unsuitable or improper use
- Incorrect installation
- Installation or part installation by the purchaser or any person other than a LICENSED PLUMBER or tradesman
- Normal wear and tear
- Inadequate or complete lack of maintenance
- Chemical, electrochemical or electrical influences.

## MAINTENANCE

Sanitary ware should not be cleaned with abrasive materials eg. steel wool / abrasive. Do not use any corrosive or abrasive cleaning agents containing acids or scouring agents.

Bleaches can also discolour seats and hinges and therefore should not be used. If your toilet has metal hinges they should only be cleaned with a mild liquid domestic cleaner, with soft soapsuds.

After cleaning, rinse with clean water and polish with a clean soft cloth.

In the event of a warranty claim, we will replace or repair defective products, or pay for the cost of having defective products repaired or replaced, but will not be liable for any injury to any person, damage to any property, any indirect or consequential loss, or in any other respect.

### Dear Plumber

Could you please ensure a copy of the installation instructions is left with end user for future reference.

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